



Crowley House of Hope

Impact Report 2025

Making Connections, Providing Choice & Cultivating Hope

LETTER FROM THE DIRECTOR

What is impact? Simply put, it is the meaningful, lasting change or positive difference an organization makes in the lives of people or in a community.

Impact can be measured in two ways: through numbers and through stories. In the following pages, you'll see the impressive results of Crowley House of Hope's work in 2025. These numbers are important, but so are the stories behind them. What changes have we made in people's lives, both expected and unexpected? What stories can we share about the difference we've made for those we serve?

As you read, I hope you feel encouraged and inspired by what Crowley House of Hope has accomplished. Thank you for your interest, for taking the time to look through this report, and for considering how you might join us in 2026 to make an even bigger difference in Crowley and beyond.

Elizabeth Becker
Executive Director

Postscript: Serving as Executive Director of Crowley House of Hope for the past six years has been a true honor and joy. On January 23, 2026, I will step down to start a new chapter. Crowley House of Hope is a wonderful organization and will keep spreading hope and doing good work. As I say goodbye, I look forward to all the good things still to come.



Linda & Billy Hutchings Scholarship Recipient Ms. Rose Jones with members of the Hutchings Family, our Board of Directors and staff.

YEAR AT A GLANCE

Food Assistance Programs



10,009 Total Food Assistance Services (duplicated number)

1,209 New Households Served in 2025

39,291 Individuals Served (duplicated number)



941 Total Senior Shares Mobile Pantry Services (duplicated number)

2,551 older adults and their family members served (duplicated number)

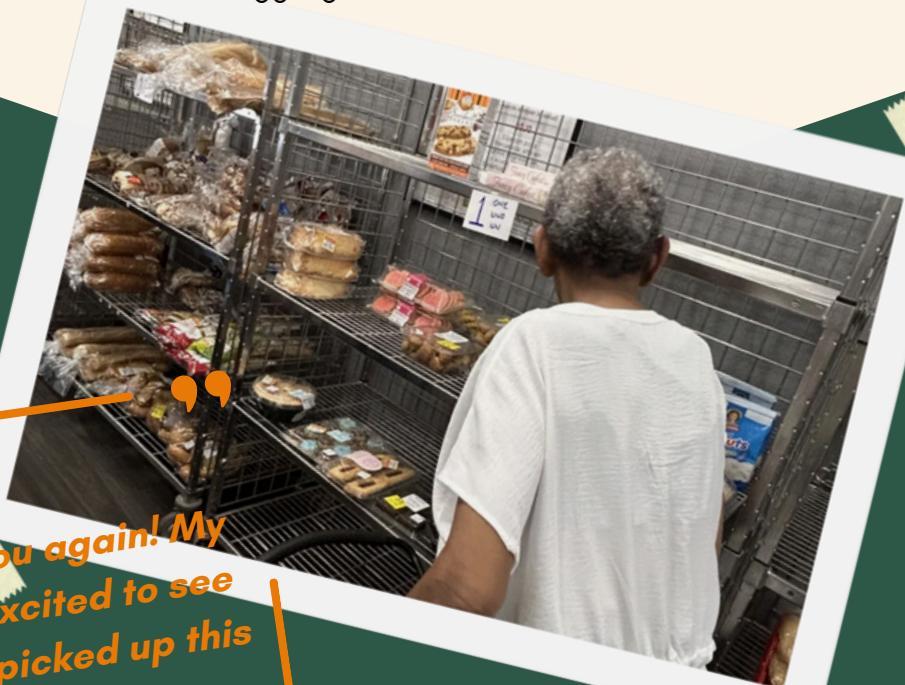
In Texas, 1 in 7 older adults (age 60+) face hunger



882 Diaper Bank Services (duplicated number)

22,050 individual diapers distributed in 2025

For many, food assistance is the difference between paying a utility bill and putting food on the table—it is that fundamental. At Crowley House of Hope, our Food Assistance Programs help working families who do not qualify for public assistance stretch their limited budgets, while also supporting seniors and individuals with disabilities who often live on fixed incomes. As the cost of living continues to rise, access to food assistance remains a vital lifeline for those struggling to make ends meet.



“I wanted to thank you again! My children were very excited to see some of the goods I picked up this evening.” ~A. Hicks

YEAR AT A GLANCE

Clothing Voucher Program



2,654 Items of Clothing provided through Voucher Program

1,026 Household Items provided through Voucher Program

\$7,935.46 = Value of Clothing Items

\$2,472.29 = Value of Household Items

\$10,407.75 = Total Value of Voucher Items

40 New Households Served

66 Renewing Households Served

Financial Assistance Program

\$14,550.14 in Rent Assistance

\$17,852.05 in Utility Bill Assistance

\$305.00 in Workwear and Other Assistance

\$32,707.19 in Financial Assistance in 2025

107 Total Households Served



*“Thank you so much I am forever
greatful Gid bless you all and
everything you do for the
community.” ~ S. Davison*

Financial and clothing assistance provide stability, dignity, and hope for families in need. By helping cover basic necessities like utilities, rent, and seasonal clothing, we reduce immediate stress and prevent crisis. When families' essential needs are met, parents can focus on their children, pursue employment, and take steps toward long-term stability.

YEAR AT A GLANCE

Medical Clinic



76 New Patients in 2025
242 Total Patient Encounters



In-Kind Donations of Medical Supplies - \$5,000.00
In-Kind Lab Work - \$4,685.67
In-Kind Radiology Services - \$10,000.00

Patients that utilize Crowley House of Hope's Medical Clinic experience the relief of knowing that they have access to no cost, primary care right in their neighborhood. Routine well exams and treatment for minor illness and chronic issues keep our neighbors safe and out of the emergency room for basic healthcare needs - saving our community and our patient's precious time and resources.



YEAR AT A GLANCE

Back to School



Provided more than \$7,000.00 in School Supplies & Backpacks
\$6,000.00 in Gift Cards for New School Clothing
246 Children Prepared to Return to the Classroom in 2025

Share the Love

1,445 New & Donated Toys for Local Children
52 Bikes & Large Toys
\$5,000.00 in Gift Cards for Tweens/Teens
585 Happy Children on Christmas Morning



For many families, the beginning of the school year and the holiday season bring added financial pressure and uncertainty. Our Back-to-School and Christmas programs step in at these pivotal moments, providing practical resources while restoring dignity, confidence, and joy. By walking alongside families during these times, we help children start the school year prepared and experience the holidays with a sense of celebration, normalcy, and hope.



FINANCIAL OVERVIEW

Current Assets

Cash	\$441,157.64
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Liabilities

SBA Loan	\$65,200.00
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Expenditures

Building Expenses & Utilities	\$38,550.31
Operations Expenses	\$59,014.46
Payroll Expenses	\$159,430.49
Program Expenses	\$76,416.97
Total Expenditures	\$333,412.23

Revenue Summary

Donations	\$126,076.40
Thrift Store	\$212,838.65
Interest Income	\$10,187.62
Total Revenue	\$349,102.67

Net Operating Revenue	\$15,690.44
Other Revenue	\$1,083.86
Net Revenue	\$16,774.30

*Linda & Billy Hutchings Scholarship
Recipient Mr. Joseph Zapata with members
of the Hutchings Family and Crowley House
of Hope staff.*



HOPE FOR THE FUTURE

Linda & Billy Hutchings Scholarship



2 Scholarships Awarded in 2025 - \$1,500.00

Volunteers

More than 80 Volunteers across all programs and services

12,339 Hours of Volunteer Service in 2025!

\$429,273.81 Value of all Volunteer Hours



Crowley House of Hope enters 2026 with renewed hope and a steadfast commitment to providing essential care rooted in dignity, respect, and compassion. Our mission—to build connections, offer choice, and cultivate hope—guides every interaction with those we serve and strengthens the broader community we call home.

This mission is made possible through the generosity of our financial supporters and Thrift Store shoppers, the collaboration of community partners and local congregations, and—most importantly—the dedication of our extraordinary volunteers. Together, you ensure the continuity of vital services and help create a future filled with meaningful, lasting impact for local families in need.

thank you

